

SENATE JOINT RESOLUTION 616  
By Crowe

A RESOLUTION to honor and commend the Snap-On Tools  
Company of Elizabethton on receiving the  
Tennessee Quality Award.

WHEREAS, it is fitting that this General Assembly should honor those institutions who  
through their abiding commitment to excellence, are a credit to this state; and

WHEREAS, in the early 1980s, there was an increased recognition that the key to  
effective international competition and domestic economic viability resided in the quality of  
goods and services produced by American industry. The result was the development of the  
Malcolm Baldrige Quality Award, which was signed into law in 1982; and

WHEREAS, beginning in 1991, states began introducing quality award programs  
comparable to the Malcolm Baldrige Award; and

WHEREAS, the Tennessee Quality Award program is the most successful state or local  
program of this type and is one of the most prestigious industrial awards an organization can  
receive; and

WHEREAS, the mission of the Tennessee Quality Award program reflects the  
organization's emphasis on promoting Tennessee's economic well-being by encouraging quality  
awareness and education, recognizing exemplary achievements and sharing successful  
strategies and best practices among all organizations; and

\*60000001\*

60000001

\*015225\*

\*01522537\*

WHEREAS, the Snap-On Tools Company of Elizabethton is one such exemplary business that has received recognition through the Tennessee Quality Award program, being one of only a select few businesses and institutions to receive this prestigious award; and

WHEREAS, Snap-On Tools of Elizabethton is part of Snap-On Incorporated, a publicly-owned corporation based in Kenosha, Wisconsin; and

WHEREAS, the Elizabethton branch of Snap-On Incorporated is the Manufacturing Plant which fabricates professional mechanic hand tools and wrenches; and

WHEREAS, Snap-On Tools currently employs 268 people in the Elizabethton area and is a primary supplier for the Government Services Administration, Caterpillar and Union Pacific; and

WHEREAS, Snap-On Tools in Elizabethton strives to meet customer expectations by maintaining their commitment to manufacturing high quality products, realizing the importance of their customers, and providing a work environment that encourages quality workmanship; and

WHEREAS, this General Assembly finds it entirely appropriate to pause in its deliberations to honor and commend the Snap-On Tools Company of Elizabethton for its demonstration of exemplary progress through the careful evaluation of its system; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE-HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, That we hereby honor and commend the Snap-On Tools Company of Elizabethton on receiving the Tennessee Quality Award and extend to everyone affiliated with the company our best wishes for continued success in future endeavors.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.